

Cold Weather Water Precautions By Dale Scheuneman, Water Superintendent

As the snow and colder temperatures set in, please keep in mind some household tasks that tend to be overlooked when it comes to your water service. One of these items is to make sure all nooks, crannies and cracks in basement walls are sealed up. By doing this, especially near where the water lines enter your home, you can help avoid frozen and broken pipes. Another thing to consider is keeping a crawl space heated if your incoming water pipes are in that area. You may want to install foam insulation around your pipes, especially near exterior walls. Also, make sure to remove all outside hoses and make certain the water is off and/or install a faucet cover. If your water pipes are behind a cabinet door, you may want to open the doors on extremely cold days to keep the area heated.

If the temperature gets bitterly cold and the frost dives deep into the ground, some homes may experience a freeze up. If this should happen, please contact our service department and our water crew will come to thaw the service. You may be advised to keep a small stream of water running to avoid another freeze up. Water Works and Lighting Commission will take measures as needed to help maintain water service to all homes.

Our water customers will also be contacted regarding Cross Connection Inspection in their home to ensure our water supply remains safe. This program is required by the Department of Natural Resources so if you receive notification regarding this inspection, please call to set up an appointment. We will attempt to accommodate your schedule if needed.

Water Works and Lighting Commission strives to keep our residents supplied with safe drinking water.

Adopt a Hydrant

If you have a hydrant near your property, consider adopting it for the winter and clear the snow around it. Heavy snow makes finding and accessing a fire hydrant very difficult for firefighters. When there is an emergency, every second counts!



Free Energy Savings Pack from Secus on Energy



You heard it right, energy-savings packs from FOCUS ON ENERGY are free, seriously free. The pack is shipped directly to you and include a variety of products. Choose from one of the six packs above!

To order, go to <u>focusonenergymarketplace.com/free</u> or you can call 800.762.7077 (have your account number ready). All packs are displayed in our lobby and you can also sign up in our office and we will submit the information to Focus on Energy for you! *Limit of one pack per eligible household each year.

SCHOLARSHIP OPPORTUNITY

WW&LC provides scholarship opportunities for those electing to attend an accredited Wisconsin or contiguous-state college or university for continued education in a related field that could prepare the individual for a career in any electric and/or water utility field. Scholarship award will be for \$1000 per year, renewable each year (up to 4 years) the recipient meets the requirements. One scholarship will be available per year. Recipient will be given consideration for summer employment. Additional information and our scholarship application can be found on our website at <u>www.wrwwlc.com</u> or picked up at our office located at 221 16th Street South, Wisconsin Rapids, WI.

Application deadline is 12:00 Noon on Friday, April 1, 2022.



Water Works & Lighting Commission

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